



EGC Welfare Officer



My name is Michael Mortensen and I am the Welfare Officer at Easthampstead Golf Club.

Our club has implemented a safeguarding and child protection policy. This policy applies to all club members with emphasis on juniors and vulnerable adults.

There are procedures to be followed in the event of any safeguarding issues or concerns in line with the policy laid down by England Golf. It is my role to ensure that all reasonable measures and procedures are in place to deliver that policy.

As you would expect, all our volunteers and staff who works with children must be checked against a police database (DBS check). Those who works more frequently with children will also have attended a safeguarding and child protection course, I have to ensure that their certificates are valid and up-to-date.

I am your first point of contact whether you are a club member, staff, volunteer, parent or junior on any issue concerning safeguarding of children, abuse or poor practice, potential or alleged abuse.

As the Welfare Officer I have no other role within the club and will therefore be able to represent you on any safeguarding issue with impartiality and in confidence.

I am a very approachable person so do get in contact with any concerns or queries you might have.

Michael Mortensen

Email: safeguarding@easthampsteadgolfclub.co.uk

Mobile: 07766 246252



EGC Welfare Officer

What to do if you are worried about the behaviour of any member, parent/carer, volunteer, staff, Professional, coach or official in golf or affiliated organisations

Concerns identified

- Complete the Incident Report Form
- Report to the Club Welfare Officer *
- If you have urgent concerns or the Welfare Officer is not available, refer immediately to Children's Social Care/Police and copy the incident report form to them within 24 hours.

If the child requires immediate medical attention, call an ambulance and inform the doctor there is a child protection concern.

England Golf Lead Safeguarding Officer
01526 351824
safeguarding@englandgolf.org

Alleged minor poor practice
–England Golf Lead Safeguarding Officer to assist clubs in managing:

- Complaints procedure
- Disciplinary process
- No further action

The Golf Case Management Group advises on the 'route' the case should take either within golf and/or via external agencies with England Golf making the final decision.

Possible outcomes

- No case to answer
- Complaint resolved with agreement between parties
- Training/mentoring agreed
- Disciplinary sanction
- More significant concerns emerge

Alleged serious poor practice.
Poor practice with wider implications.
Alleged child abuse.

Possible processes

- Child protection investigation
- Criminal investigation/proceedings
- Investigation under disciplinary proceedings – including possible temporary suspension of person accused

Golf's investigation dependent upon outcome of advice from the Local Authority Designated Officer (LADO)/Team or Children's Social Care/Police investigation

Possible Outcomes:

- No case to answer
- Less serious – referred to complaints procedure
- Disciplinary hearing – sanctions
- Civil proceedings

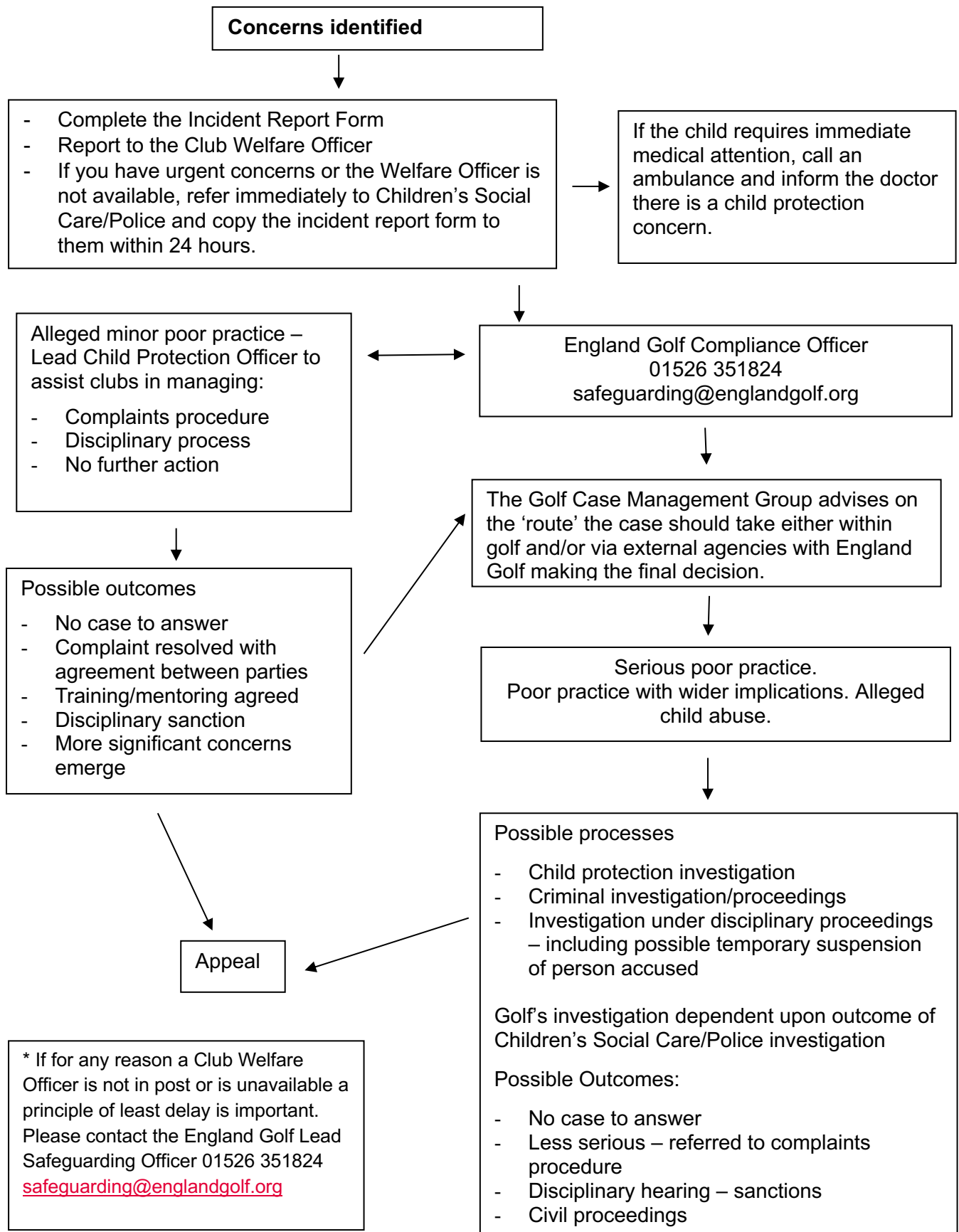
Appeal

* If for any reason a Club Welfare Officer is not in post or is unavailable a principle of least delay is important. Please contact the England Golf Lead Safeguarding Officer 01526 351824
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Useful Contacts

Golf Contacts		
Club Welfare Officer – Michael Mortensen	Easthampstead Golf Club Downshire Golf Course, Easthampstead Park, Bracknell, RG40 3DH	Mob: 07766 246252 Email: safeguarding@easthampsteadgolfclub.co.uk
England Golf Compliance Office	England Golf National Golf Centre The Broadway Woodhall Spa Lincolnshire LN10 6PU	01526 351824 compliance@englandgolf.org
Club Secretary – Nigel Nutsford	Club email above	Mob: 07563225937 Email: secretary@easthampsteadgolfclub.co.uk

Local Contacts		
Local Children's Social Care (including out of office hours contact) NB. In an emergency, the Samaritans will hold the Duty Officer's contact number	01344 352005 mash@bracknellforest.gov.uk	OUT OF HOURS Tel: 01344 786543 After 5pm or at the weekends please contact The Emergency Social Work Duty Team
Samaritans		08457 90 90 90
Local Police child protection teams. In an emergency contact 999	Mash contact as above	
NSPCC Freephone 24 hour Helpline		0808 800 5000

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National Contacts		
The NSPCC	National Centre 42 Curtain Road London EC2A 3NH	Tel: 0808 800 5000 help@nspcc.org.uk
Childline UK	Freepost 1111 London N1 0BR	Tel: 0800 1111
NI Childline	74 Duke Street Londonderry	Tel: 028 90 327773
NSPCC Child Protection in Sport Unit	3 Gilmour Close Beaumont Leys Leicester L4 1EZ	Tel: 0116 234 7278 cpsu@nspcc.org.uk